



OFFICE OF THE ROURKELA MUNICIPAL CORPORATION  
UDIT NAGAR, ROURKELA - 12

E-Mail - rourkelamunicipality@gmail.com Website - www.rmc.nic.in  
Contact - 0661 - 2500388

No.

703

Date - 18.1.21

Expression of Interest for facilitation in Citizen Feedback for  
Swachha Survekshan - 2021

Rourkela Municipal Corporation invites Expression of Interest from NGOs / Firms / Social Organizations etc. having their establishments in Odisha State and having valid PAN and GST number to aware, sensitize and motivate the citizen regarding Citizen Feedback for Swachha Survekshan - 2021. The last date for submission of EOI is 29.1.2021 by 1 PM The Detailed EOI may be seen from RMC's website [www.rmc.nic.in](http://www.rmc.nic.in)

  
Dy. Commissioner

Rourkela Municipal Corporation

Memo No.

704

Date

18.1.21

Copy to the Advertising Manager The Samaj &  
The Prameya. to publish the above content in the Rourkela Edition of their respective newspaper on 20.1.2021. The font size should be 8 pts. and the rates will be as per I&PR Rates.

  
Dy. Commissioner

Rourkela Municipal Corporation

Memo No.

705

Date

18.1.21

Copy to the MIS, RMC to upload the EOI in RMC website.

  
Dy. Commissioner

Rourkela Municipal Corporation



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**Expression of Interest for facilitation in Citizen  
Feedback for Swachha Survekshan - 2021**

Rourkela Municipal Corporation invites Expression of Interest from NGOs / Firms / Social Organizations etc. having their establishments in Odisha State and having valid PAN and GST number to aware, sensitize and motivate the citizen regarding Citizen Feedback for Swachha Survekshan - 2021.

The interested NGOs / Firms / Social Organizations etc. have to carry out the below mentioned activities till 15.3.2021.

1. Sensitizing citizen about: - Downloading of Swachhata- MoHUA app in their smart phones to raise grievances regarding Cleanliness issues of the city. After raising the grievances the ULB will solve the issues in stipulated time frame. After resolving the issues raised by the citizen; the citizens have to give their feedback and their satisfaction level with necessary comments. The citizens have to be sensitized to participate in the survey enlisted in the Swachhata-MoHUA app.
2. Sensitizing the citizen about: - Participating in Swachha Survekshan 2021 by downloading the SS2021 Vote for Your City App in their Smart Phones and give the answers as per the questionnaires set in the app.
3. Sensitizing the citizen about: - Participating in Swachha Survekshan 2021 by giving their feedback in Swachha Survekshan 2021 website about City Cleanliness and related matters as per the questionnaires set in the website.
4. Sensitizing the citizen about: - Dialling 1969 from their phones to participate in Swachha Survekshan 2021. After that they will get an outbound call from the authorities and questions will be asked about the cleanliness of the city. The positive and factual feedback during the outbound call may help the ULB in scoring good marks in SS-2021.

For all the above 4 number of components the interested NGOs / Firms / Social Organizations etc. have to furnish the details as per the below format about how many citizen have been sensitized and have given their feedback regarding SS-2021.

Sl. No.	Name of the Person	Contact Number	Participated in which Component / Module (As mentioned above)





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The NGOs / Firms / Social Organizations etc. must motivate and should successfully facilitate minimum 2000 number of citizen to participate for any or all of the above mentioned components / modules and give their feedbacks. The Individuals / NGOs / Firms / Social Organizations etc. will not be considered for payment for facilitating less than 2000 number of citizen in participating for Swachh Survekshan 2021 through above 4 components / modules.

The successful NGOs / Firms / Social Organizations etc. will be paid Rs. 5.00 for successfully facilitating / motivating / sensitizing a citizen for each components as mentioned above.

For each citizen for successfully registering their feedback for each of the above components; the successful Individuals / NGOs / Firms / Social Organizations etc. will be paid Rs.5.00 (Rupees Five Only) subject to the total number of citizen should be minimum 2000.

For example if the successful NGOs / Firms / Social Organizations etc. succeeds in facilitating 2000 number of citizen then it will be paid Rs. 10,000/-. If the number becomes 2001 then Rs. 10005/- will be paid.

But if the successful NGOs / Firms / Social Organizations etc. will successfully facilitate 1999 number of citizen for registering their feedbacks through the above mentioned components / modules; then they will not be paid any money.

Rourkela Municipal Corporation will scrutinize the data submitted by the successful NGOs / Firms / Social Organizations etc. as per the format mentioned above and upon satisfaction of the authority only the payment will be released.

The NGOs / Firms / Social Organizations etc. intends to participate in the Expression of Interest shall furnish their details in the below mentioned format only (Annexure - 1).

The last date for submission of the Expression of Interest is **29.1.2021 by 1 PM**. Any delay after the due date and time will not be considered.

The Authority reserves all the rights to reject any or all the EOIs without assigning any reason thereof at any time with in the deadline, i.e 15.3.2021.

**Dy. Commissioner  
Rourkela Municipal Corporation**



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(Annexure - 1)

Format for Self Declaration by The Individuals / NGOs / Firms / Social Organizations etc.

Name	
Type of participant: Individual / NGO / Firm / Social Organization etc.	
Address	
Registration Details (In case of NGO / Firm / Social Organization)	(Attach Photocopy of Registration)
PAN Card Number	Attach Registration Copy
GST Number	Attach Registration Copy
Description about past works if any regarding public awareness works (In Maximum 250 Words)	

Signature of the Authorized Person

Date:-

Place:-